Audio Settings

The audio in HSE rooms plays through ceiling speakers. If you don't hear audio from the speakers, follow the instructions below.

First, make certain the video or audio clip you are using is not muted in the player – for example if you're playing a YouTube video, check the volume of the video clip in your browser. Often, videos are muted on websites.

Next, check the volume in the taskbar to make sure the computer is not muted, and it's turned up. Also, take note of the name that appears above the volume indicator (this is the playback device).



To check or change the playback device on the computer, click on the speaker icon located in the taskbar near the date and time. This is the same icon used to change the volume on the computer.

When clicked, the volume indicator appears. Just above the volume bar is the current playback device. The first image below shows the volume indicator is at level 8, but the wrong playback device is chosen.



The correct device is either "V_DM10072011A." OR "Extron HDMI" Please try them both. This setting will pass the sound through the HDMI to the projector, then to the speakers.

To change the playback device, simply click on the name currently displayed, and choose either "V_DM10072011A." or "Extron HDMI" Now the computer will pass the audio through the HDMI to the speakers.



If the correct playback device does not appear, the computer needs to be rebooted. A reboot will negotiate the audio connection. It is not uncommon to reboot more than once.